



Our customers appreciate on-time and on-budget service.

IDT Global Services offers a translation service that reflects your company's quality and professionalism. We offer professional translations of day-to-day business, technical, legal and medical documents by experienced translators and subject matter experts, capable of handling large, complex, multi-language projects.

At **IDT Global**, we recognize that accurately translated documents or Web sites can have a profound and positive impact on your company's image, the acceptance of your products in international markets as well as your ability to reach new customers.

IDT GLOBAL TRANSLATION SERVICES

Commitment to quality – Our clients can expect proven, reliable, and established quality procedures that assure consistent and high-quality results.

Focus on cost – Expect cost-effective services without sacrificing quality. At **IDT Global** there are no hidden or unexpected charges. The cost to translate your documents will be established before you give us an order.

Expertise – We work with highly skilled professional translators who are also subject matter experts in their fields.

On-time delivery – We understand the importance of on-time delivery, and we take our delivery commitments very seriously — every time.

Security – We offer a secure environment for your documents, internally and while working with external vendors.

Professional Environment – We provide an atmosphere that makes it easy and pleasant for you, our valued client, to interact with us. We tailor our services and availability to meet your specific business needs.

Commitment - Our passion for language is equaled only by a “client-first” attitude. At **IDT Global**, we monitor Client Satisfaction by listening to what you have to say.

Flexible - While we certainly understand the merits of following tried-and-true methodologies, we appreciate that every client has different needs and objective. To meet these demands, we tailor our solutions to our clients' short and long term requirements.

Review Process – Client changes are often common during production, and we work with clients to minimize impact to time charges.

IDT Global Translation Services has the experience and credentials to translate the most demanding and complex texts from and into virtually all European and Asian languages.

IDT Global has the resources, capacity, and project management capability to deliver not only complex and demanding translations, but also large and/or multi-language projects. Indeed, **IDT Global** continually serves the multilingual needs of many large international corporations.

DOCUMENT HANDLING

IDT Global has extensive telecommunications capabilities, as well as the latest in software applications, which offer our clients maximum flexibility and speed in communications and document handling. Documents can be exchanged via regular mail, email, FTP, fax, or through our user-friendly database. If needed, we will create a special password-protected account in our database for you.

IDT Global does not use 'Machine Translation' software. For documents that require detailed, accurate translations, currently available 'Machine Translation' software does not match the services of human translation by linguistic experts.

English	UK<>US
European Languages	French, German, Italian, Spanish, Portuguese (PTG, PTB)
Eastern European Languages	Czech, Hungarian, Polish, Russian, Turkish
Asian Languages	Chinese (Simplified and Traditional), Japanese, Korean
Bi-Directional Languages	Arabic, Hebrew
Other	Bulgarian, Danish, Dutch Flemish, Greek, Norwegian, Romanian, Swedish

QUALITY CONTROL

IDT Global does not rely on Quality Assurance alone. While we are continuously improving our production process with the goal of preventing errors, we also exercise a measure of post-production control. Each translation goes through final reviews by a qualified linguist.

IN PARTNERSHIP WITH YOU

At **IDT Global**, we work in partnership with our clients to communicate ideas globally, to deliver confidence by understanding and addressing their foreign language needs and to provide a personal commitment to delivering uncompromising quality, accuracy and service.

The synergy of translation services, desktop publishing, emerging technology development and business process transformation and implementation - all under one roof - is a very powerful asset. It enables our clients to capitalize on our competencies and experience in order to be a successful participant in the global economy.

ABOUT IDT GLOBAL SERVICES

IDT Global Services (formerly IDT Contact Services) is a leading provider of outsourced BPO solutions. Our well-educated workforce is native-born to your markets, which means with **IDT Global**, there are no language issues and no cultural disconnects.

ABOUT IDT CORPORATION

IDT Corporation is the fourth largest U.S. long distance telecommunications company and has been publicly traded since 1996 (NYSE: IDT). IDT Corporation is headquartered in Newark, New Jersey and has offices in 17 countries serving retail and wholesale customers around the world. IDT Corporation's annual revenue approaches \$3 billion and holds \$1 billion in cash with no debt. Forbes named IDT Corporation as one of the 500 most profitable corporations in the United States. www.idt.net.



INDUSTRY-SPECIFIC TRANSLATIONS

IDT Global offers translations of documents in a variety of different fields such as:

- General business and financial translations
- Marketing and literature copy translations
- Technical translations
- Legal translations
- Medical, biomedical, and pharmaceutical translations
- Information technology

For more information about IDT GLOBAL SERVICES call: 1.888.438.8843
Visit www.idtglobal.com or e-mail us at: info@idtglobal.com

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